

**GOVERNMENT OF ANDHRA PRADESH**  
**ABSTRACT**

IT&C Department – Policy and Guidelines for provision of mobile communication facility to State Government and Local Government officials – 2010 – Orders – Issued.

**INFORMATION TECHNOLOGY & COMMUNICATIONS DEPARTMENT**  
**(Communications Wing)**

G.O.Rt.No. 2

Dated: 04.01.2011

Read the following:

1. Circular No.741/IT&C/2003, Dated 13.11.2003.
2. Circular No.1466/IT&C/2003, Dated 23.12.2003.
3. Circular No.277/IT&C/2004, Dated 12.02.2004
4. Circular No.939/IT&C/2004, Dated 07.06.2004
5. G.O.Rt.No.371, IT&C Department, dated 24.09.2004.
6. G.O.Rt.No.194, IT&C Department, dated 20.06.2007
7. G.O.Rt.No.291, IT&C Department, dated 27.09.2007
8. G.O.Rt.No.201, IT&C Department, dated 13.06.2008
9. G.O.Rt.No.19, IT&C Department, dated 02.08.2008
10. G.O.Rt.No.234, IT&C Department, dated 25.07.2009
11. G.O.Rt.No.70, IT&C Department, dated 17.03.2010

**O R D E R:**

Government have decided to provide cellular phones to eligible State and Local Government officials, requiring mobile Tele-services, to ensure effective communication, increased access and accountability. Vide circulars 1<sup>st</sup> to 3<sup>rd</sup> read above, IT&C Department identified through APTS Ltd., four Closed User Groups (CUG), based on tariff, service and coverage in the State and provided more than 14000 cell phones to identified officials. IT&C Department with a view to streamline the provision of cell phones has defined the Guidelines for issue of cell phones to all eligible State and Local Government officials, vide reference 5<sup>th</sup> above, which also gives the tariff and rentals of four Closed User Groups for GoAP. IT&C Department has identified and empanelled Service Providers with Revised CUG Tariffs and rentals vide G.Os 6<sup>th</sup> to 10<sup>th</sup> read above from time to time which were valid for one year as mobile phone tariffs were coming down in time.

2. In order to provide the policy and guidelines issued through GOs vide reference 5<sup>th</sup> to 9<sup>th</sup> read above from time to time at one place they are given below:

- a) Three categories are defined as below:

Category I: Includes HOD's, Secretaries and above, equivalent rank.  
Category II: Includes Deputy Secretaries and above, equivalent rank.  
Category III: Includes all the gazetted officers.

HOD to identify officials requiring mobile tele-services to ensure increased access and accountability.

- b) Handsets – For the officers in category-I, the cost of handset is limited to a maximum of Rs.12,000/- and for category-II and III cost of handsets limited to Rs.3,000/-.
- c) Recurring charges ceiling for Category-I is Rs.2,000/- per month (inclusive of rental) for Category-II Rs.1,375/- per month and for Category-III Rs.625/- per month.
- d) IT&C Department is now not providing cell phones to any department. New requirements as identified by HOD can be met by choosing any one of the empanelled service providers as per the tariff plan given below. The cost of cell phones and recurring charges have to be borne by the concerned department from their utility funds only. Any GoAP connection if existing on different tariff plans and service providers other than empanelled they have to migrate to empanelled service providers only to take advantage of the low tariff and facilities.
- e) For replacement of lost or old handsets, it is advised that handset replacement can be done in case of theft, as per existing Government procedures for theft cases. Further handset replacement can be considered in case of wear and tear once in three years.
- f) All the authorized users of Mobile Phones can make use of additional/new technologies on Mobile Phones like GPRS, EDGE etc., subject to the ceiling fixed for usage of Mobile Phones by the Government from time to time.

3. In view of Service Providers providing mobile communications in the State offering competitive prices for rentals and CUG calls, IT&C Department has now identified and empanelled

the Service Providers providing the following Closed User Groups for GoAP, with special tariff and rental as given below:

Sl. No.	Tariff Plan (Pulse 60 Sec)	New Proposed Tariff Plan	Empanelled Service Providers
1.	Monthly Rental Charges	75	
2.	<b>LOCAL CALLS</b> (a) Outgoing within group (CUG) (b) Outgoing outside group (Rs. / Min) (i) To same network mobile phone (ii) To other network mobile phones (iii) To fixed line phones	FREE 0.2 0.3 0.4	M/s. Aircel Ltd., M/s. Airtel M/s. BSNL M/s. Idea M/s. Reliance (CDMA/GSM)
3.	<b>STD CALLS</b> (a) To any other mobile (b) To any fixed line phones	0.49 0.49	M/s. TATA DOCOMO (GSM)
4.	<b>SMS CHARGES</b> (a) Local (b) National (c) International	100 Local / National SMS Free 0.1 0.3 4.5	M/s. TATA Indicom (CDMA) M/s. Vodafone
5.	<b>ROAMING</b> National International	Zero rental No deposits Zero rental No deposits	
6.	<b>GPRS&amp;EDGE Rentals/Charges</b>	Unlimited 98/- No cap on Download	
7.	Itemized bills	FREE	

4. This G.O. supersedes all the previous GO's issued vide reference 3<sup>rd</sup> to 9<sup>th</sup> read above and would be valid for one years with effect from 01.02.2011. All existing CUGs of the departments have to be migrated to the empanelled service providers as per the terms and conditions given from paras 2 to 3 given above.

5. This order does not require the concurrence of Finance Department.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

**K RATNA PRABHA**  
PRINCIPAL SECRETARY TO GOVERNMENT

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All Spl. Chief Secretaries/Prl. Secretaries/  
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All Heads of the Departments of the State  
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